A

PROPOSAL NOTE FOR THE OPERATIONS OF



PRAVASI BHARTIYA EXPRESS (On Self Financing Basis) Submitted by:-



Indian Railway Catering & Tourism Corporation Ltd.
(A Govt. of India Enterprise - Miniratna)
Corporate Office - 4th Floor, Tower D,
World Trade Centre, Nauroji Nagar,
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Website - <u>www.irctc.com</u>, <u>www.irctctourism.com</u>















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PRAVASI BHARATIYA EXPRESS – A BRIEF

Indian Railway Catering & Tourism Corporation Ltd., A Govt. of India Navratna CPSE under Ministry of Railways in coordination with Ministry of External Affairs, Govt. of India, conceptualized a Special Tourist Train Program titled "*Pravasi Bharatiya Express*" with an objective to introduce people of Indian origin to the culture & heritage both religious and historical and to development of India.

The maiden run of "PRAVASI BHARTIYA EXPRESS" was operated on 09.01.2025 with a group size of 150 participants from 27 Countries worldwide including Australia, Botswana, Spain, Myanmar, Canada, Fiji, France, Germany, Guyana, Hong Kong, Italy, Malaysia, Mauritius, New Zealand, Portugal, Singapore, South Africa, Sri Lanka, Trinidad & Tobago, Thailand, USA, Tanzania, Israel, Jamaica, Kenya, Maldives & Peru.

This train was flagged off by Hon'ble Prime Minister of India on the occasion of Pravasi Bharatiya Diwas.

This special Tourist Train covered 8500 Kms journey in a span of 15 days and has covered 6 Indian States. To provide comprehensive complete back end services in form of a Tour package for the Pravasi Teerth Darshan Yojana, Ministry of External Affairs, Govt of India has entrusted Indian Railway Catering & Tourism Corporation Ltd. (A Govt. of India Enterprise).

A Memorandum of Understanding in this regard was signed between IRCTC & MEA on 24.10.2024. All the operations with regard to the "**PRAVASI BHARTIYA EXPRESS"** were handled by IRCTC.

Post completion of the tour various appreciation emails, video feedbacks have been received. The feedback forms collected by the on board Team after the completion of the tour were analyzed. On analyzing the feedbacks the average rating of this project on a scale of 5 was 4.85.

SALIENT FEATURES OF PRAVASI BHARATIYA EXPRESS TOUR PACKAGE

A. AIRPORT PICK UP – DROP

Indian Missions share the flight tickets of the selected participants with IRCTC. Subsequently as per the flight timings, delegates are received at the Delhi International Airport, Arrival Lounge by IRCTC Staff., and are plied to the Hotel by AC Transport.

B. ACCOMMODATION

Based on the finalized Tour Program, accommodation in 4 Star Category Hotels as per the destinations of the Tour Itinerary is pre booked by IRCTC Ltd on Twin Sharing basis.

This accommodation is also extended for the delegates for PRE & POST Tour duration as per the flight timings (arrival / departure) on same rates

C. MEALS

Delegates are offered all meals as per the Meal Timings during the course of the Tour Program including Morning Tea, Breakfast, Lunch, Hi Tea & Dinner.

D.RAIL TRANSPORT

Bharat Gaurav Deluxe AC Tourist Train with a coach composition of 14 Coaches is used. This train has a carrying capacity of 156 PAX.

E. ROAD TRANSPORT

Good Condition neat and Clean Tourist Vehicle i.e. AC 2x2 Deluxe Coach is used for the local sightseeing & transfers. It is ensured that the seats are adequately cushioned with clean covers; Vehicle

possesses all necessary permits and licenses, First aid KIT, fire extinguisher.

F. SECURITY ARRANGEMENTS

Unarmed Private Security Guards are deployed onboard with the group to safeguard the delegates from the uncalled for threats if any and for their belongings.

G.WELCOME ARRANGEMENTS

It is ensured that the Delegation is welcomed at the Originating Railway Station with Tika, Garlanding and welcome drinks as a token to showcase Indian Culture & Tradition.

Similar Welcome arrangements are also ensured for the delegation at all the Hotel Units as per the Tour Itinerary.

H.WELCOME KIT

As a part of Goodwill Gesture a Co branded Welcome Kit having Logos' of Ministry of External Affairs & IRCTC Ltd is provided to each of the delegates with Program Booklet which contains Tour Itinerary, Participant Profile, and destination info.

This Welcome Kit also contains a Delegate Batch which is to be carried by all the participating delegates to carry throughout the tour.

I. ONBOARD HOUSEKEEPING SERVICES

Housekeeping Staff is also deployed during the course of journey for periodic sanitization and cleaning of the Coach Common Areas and Lavatories.

J. LOCAL TOURIST GUIDES

During the course of Sightseeing, particularly at the Monuments, Ministry of Tourism approved Local Tourist Guides (English Speaking) are appointed to accompany the delegation for giving factual and authentic travel experience.

K. ENTRY FEES AT THE MONUMENTS

PTDY Tours includes Monument Entry Fees under "Foreign National" Category.

L. EXPERIENCED IRCTC TOUR MANAGER

All PTDY Tours are accompanied by an experienced IRCTC Tour Manager throughout the tour for smooth operations and logistical management. This Tour Manager continuously remains in touch with IRCTC Control Room and gives timely updates regarding the group movements.

M. MISCELLANEOUS ARRANGEMENTS

IRCTC arranges various auxiliary services for the comfort and ensuring proper brand management. In this regard following is provided to the delegates during the course of Onboard Journey:-

- Newspapers (English) & Coffee Table Books
- Wet Tissues
- > Fruit Juices & Packaged drinking water bottles
- > PA System inside the train for playing instrumental music and making program announcements.



BHARAT GAURAV DELUXE AC TOURIST TRAIN



The Bharat Gaurav Deluxe AC Tourist Train has total 14 coaches with 4 first AC coaches, 2 second AC coaches, 2 AC 3 Tier Coaches, 2 Dining Cars, 1 Kitchen Car, 1 Staff Car and 2 Power Cars.

Entire Train Rake is Vinyl wrapped depicting monuments of India, Yoga postures, dance forms etc. with Incredible India Branding.

SALIENT FEATURES OF THE TRAIN

- WINDOW BLINDS Electronically operated Window blinds have been installed in Dinning car for ease of the tourists to have a Panoramic View.
- DIGITAL LOCKERS To keep the valuables on board in the train, availability of Digital Lockers have been ensured for each Individual Tourist.
- ♣ SMOKE DETECTORS -Smoke Detector Alarms are available in entire Train Rake to Prevent the Train from any Fire Related Mishaps.

- **♣ CCTV CAMERAS** Public Areas, Restaurants, and Sitting Areas etc are monitored 24 x 7 with CCTV Cameras.
- **BETTER SUSPENSION** Equipped with Air suspension spring technology for better ride quality and comfort.
- **♣ SPEAKERS** Train is equipped with multiple Speakers in all the Coaches for making announcements, playing Instrumental soothing music at leisure time.
- **♣ GEYSER** Under Slung geyser of 50 Ltr. capacities under each bathroom is available for the uninterrupted Hot Water Supply.
- **KITCHEN CAR** With Ultra Modern equipments.
- ♣ RESTAURANT CARS This train has -02 well equipped restaurant cars. Each of the restaurant car can accommodate 64 PAX at a time.



ACCOMMODATION AVAILABLE ON BOARD

CABINS – Deluxe Cabins which can accommodate 16 Tourists in One Coach i.e. 4 Tourists per Cabin (4 Cabins x 4 PAX Each)



COUPE – Deluxe Coupe which can accommodate 8 Tourists in One Coach i.e. 2 Tourists per Coupe (4 Coupe x 2 PAX Each)



SITTING AREA – Modernized Sitting Area adjacent to Windows to give Panoramic View in AC II Tier Coaches..



CABINS – These cabins can accommodate 30 PAX Each. Each cabin has personal lockers for tourists.





AIR CONDITIONED RESTAURANTS

Bharat Gaurav Deluxe AC Tourist Train has two fine dining restaurants with 64 Covers each.





ON BOARD - BOOK SHELVE & FOOT MASSAGER





STATE OF ART KITCHEN CAR



WASHROOMS - ON BOARD

On board Washrooms on both sides of the Coaches in the entire Train Rake are available.



Shower Cubicles with Hot & Cold Running Water is available on board. Lavatories are equipped with Bio Toilets with Vacuum evacuation.





TOUR OPTION 01

PROPOSED ITINERARY - PRAVASI BHARTIYA EXPRESS (16 Nights-17 Days)

<u>State Covered</u>: Delhi – Uttar Pradesh – Bihar – Tamilnadu – Kerala– Goa – Gujarat – Rajasthan

<u>Places Covered</u>: Delhi, Ayodhya, Varanasi, Patna, Gaya, Mahabalipuram, Rameshwaram, Madurai, Cochin, Goa, Kevadia (statue of unity), Ajmer & Agra.

RAIL ROUTE (OPTION 01)



<u>Sightseeing Covered:</u>

SN	Destination	Places Covered			
1	Delhi	Parliament House, Rashtrapati Bhawan, India Gate, Lotus Temple, Bangla Saheb Gurudwara			
2	Ayodhya	Ram Mandir, Hanuman Garhi, Kanak Bhawan, Aarti at Saryu River			
3	Patna	Buddha Smriti Park & Patna Saheb Gurudwara			
4	Gaya	Vishnupad Temple, Mahabodhi Temple(UNESCO Site), 80 ft Buddha Statue			
5	Varanasi	Sarnath, Kashi Viswanath Temple, Evening aarti at River Ganges			
6	Mahabalipuram	Shore Temples (UNESCO Temples)			
7	Rameshwaram	Dhanushkodi & Ramanathaswamy Temple			
8	Madurai	Meenakshi Temple			
9	Cochin	Old Churches in the fort Area, Chinese fishing Net, evening cruise ride on Cochin Harbor			
10	Goa	North & South Goa Tour, The Basilica of Bom Jesus (UNESCO Site)			
11	Ekta Nagar	Statue of Unity (World's tallest Statue of Sardar Vallabh Bhai Patel)			
12	Ajmer	Dargah of Khwaja Moinuddin Chishti			
13	Pushkar	Bramha Temple & Lake			
14	Agra	Taj Mahal (UNESCO Site)			

Itinerary:

Day	Places	Particulars		
Day 01	Delhi	Arrival at Delhi International Airport. Meet & Greet by IRCTC staff and transfer to hotel. Day free for leisure. Dinner and overnight stay.		
Day 02	Delhi-Ayodhya	Breakfast at Hotel. Check out and proceed to Hazrat Nizamuddin Railway Station at 08:00 hrs. Board in special train and departure to Ayodhya at 1035 hrs. Lunch & Dinner onboard. Arrival Ayodhya Cantt Railway Station at 2200 hrs, transfers to Hotels and overnight stay at Ayodhya.		

Day 03	Ayodhya- Varanasi	Breakfast at Hotel. Visit of Ram ki Padi & Saryu Ghat. Post Lunch check-out & visit Ram Janambhoomi Mandir, Hanuman garhi. & Saryu Aarti. Drop at Ayodhya Cantt Rly station to board Train. Dinner onboard. Departure for Varnasi.	
Day 04	Varanasi- Patna	Arrival Varanasi Station in the early morning. De board the train and proceed to Hotel for Wash n Change & breakfast. Visit Sarnath. Lunch. Post Lunch visit Kashi Vishwanath Temple and evening witness Ganga Aarti. Drop at Varanasi Station for journey to Patna. Dinner onboard. Overnight train Journey	
Day 05	Patna	Breakfast onboard. Arrival at Patna Railway Station. Proceed to Buddha Smriti Park. Transfe to Hotel. Check-In and Lunch at Hotel. Visit Patna Sahib Gurudwara. Dinner at Hotel. Overnight Stay at Patna.	
Day 06	Patna-Gaya- Chennai	Breakfast at Hotel and proceed to Gaya. Visi Vishnupad Temple. Lunch. Post Lunch visi Mahabodhi Temple and 80 Ft. Buddha Statue a Bodhgaya. Drop at Gaya Station for journey to Chennai. Dinner onboard. Overnight train journey	
Day 07	Patna- Chennai	Day & night Train Journey. All meals will be or board.	
Day 08	Chennai	Breakfast onboard. Arrival Chennai Station in the morning. Deboard the train and proceed to Hote for wash n Change. Later proceed to visit Shore Temple at Mahabalipuram. Lunch at Hotel. Drop a Chengalpattu Jn. Railway Station. Dinner onboard Departure to Rameshwaram. Overnight Train Journey.	
Day 09	Rameshwaram	Breakfast onboard. Arrival Rameshwaram & Transfer to Hotel for check-In & Lunch. Visit Dhanushkodi. Dinner & overnight Stay at Rameshwaram.	

Day 10	Rameshwaram - Madurai - Cochin	Early morning visit Ramanatha Swamy temple. After breakfast check Out and board the train. Departure to Madurai at 11.00 hrs. Lunch onboard. Arrival Madurai station and visit Meenakshi Temple by walk. Return to Station. Dinner onboard. Departure to Cochin (Ernakulum station). Overnight Train Journey.	
Day 11	Cochin- Goa	Breakfast onboard. Arrive Ernakulum station. Transfer to Hotel for Wash N Change. Visit Old churches in fort area, Chinese Fishing nets. Post lunch Boat Cruise on Cochin Harbor. Return to Ernakulum Station for Overnight Train journey to Goa. Dinner onboard.	
Day 12	Goa	Goa Breakfast onboard. Arrive Madgaon station Transfer to Hotel. Check-In and Lunch. Post Lunch half day South Goa city Tour. Evening cruise of River Mandovi. Dinner & Overnight stay at Goa.	
Day 13	Goa- Ekta Nagar	Breakfast at Hotel. Post breakfast, Check Out and proceed for Half day North Goa Tour. Drop at Madgaon Station. Lunch onboard. Train departs for Ekta Nagar (Kevadiya). Dinner onboard 8 Overnight Train Journey.	
Day 14	Ekta Nagar- Ajmer	Breakfast onboard. Arrival Ekta Nagar station transfer to hotel for Wash n Change. Check Ou and visit Statue of Unity (Tallest Statue of the World). Enroute Lunch. Evening drop at Ekta Naga Station for onward journey to Ajmer. Dinner onboard. Overnight Train Journey	
Day 15	Ajmer-Delhi	Breakfast and wash n change onboard. Arriva Ajmer and proceed to Visit Dargah of Khwaja Moinuddin Chishti. Lunch. Post Lunch proceed to	
Day 16	Agra- Delhi	Breakfast and wash n change onboard. Arrival at Agra Cantt station. Proceed to visit Taj mahal. Drop back to the Railway Station. Lunch on board. Train departs for Delhi. Arrival Delhi in the	

		late evening. Transfer to Hotel. Dinner & Overnight Stay at Delhi.		
Day 17	Departure	Checkout & Drop at the IGI T 3 Airport for Catching return flight for respective countries. Tour Ends.		

PER PERSON PACKAGE PRICE (In INR):

Class	Single	Double	Triple	Child With extra Bed
AC I	2,48,665/-	2,18,865/-	2,14,610/-	1,94,975/-
AC II Tier	2,14,345/-	1,84,545/-	1,80,290/-	1,60,650/-

PACKAGE INCLUSIONS OF PRAVASI BHARATIYA EXPRESS TOUR (OPTION I):

- Airport Pick up & Drop from IGI T3 Airport (Pre Tour & Post Tour)
- 4 Rail transport by Bharat Gaurav Deluxe AC Tourist Train
- Accommodation in 4 star Category Hotels as per the itinerary.
- ♣ Meals All on board and off board meals as per the itinerary
- ♣ Road transport by air conditioned 2 x 2 Deluxe Coaches
- On board security arrangements
- Onboard Housekeeping services
- Licensed tourists guides at the Monuments.
- Entry fees at the Monuments
- Services of IRCTC Tour Manager throughout the tour.



TOUR OPTION 02

PROPOSED ITINERARY - PRAVASI BHARTIYA EXPRESS (11 Nights-12 Days)

State Covered: Delhi – Uttar Pradesh –Gujarat – Rajasthan

<u>Places Covered</u>: Delhi, Ayodhya, Varanasi, Agra, Ahmadabad, Modhera, Patan, Dwarka, Kevadia (statue of unity) & Ajmer.

RAIL ROUTE (OPTION 02)



Sightseeing Covered:

SN	Destination	Places Covered		
1	Delhi	Sheesh Ganj Gurudwara, Red Fort, Jama Masjid (Outside), Qutab Minar, Akshardham Temple		
2	Ayodhya	Ram Mandir, Hanuman Garhi, Aarti at Saryu River		
3	Varanasi	Sarnath & Museum, Kashi Viswanath Temple, Evening aarti at River Ganges		
4	Agra	Taj Mahal (UNESCO Site)		
5	Ahmadabad	Sabarmati Ashram, Adhlej Step Well, Sidi Saiyad Mosque (Outside) & River Front		
6	Modhera	Sun Temple		
7	Patan	Rani Ki Vao (UNESCO Site)		
8	Dwarka	Dwarkadheesh Temple, Nageshwar Jyotirlinga, Bey Dwarka		
9	Statue of Unity (World's tallest Statue of Sardar Vallabh Bhai Patel), Sardar Sarovar Dam, Valley Flowers			
10	Ajmer	Dargah of Khwaja Moinuddin Chishti		
11	Pushkar	Bramha Temple & Lake		

ITINERARY:

Day	Places	Particulars		
	Delhi	Arrival at Delhi International (IGI) Airport. Meet &		
Day		Greet by IRCTC staff. Transfer to the hotel. Day at		
01		leisure. Dinner and overnight stay.		
		Breakfast at Hotel. Check out and proceed for the		
	Delhi- Ayodhya	local sightseeing of Sheesh Ganj Gurudwara, Red Fort		
		& Jama Masjid (Outside Only). Lunch at Suitable		
Day		Place. Drop at DSJ Railway Station at 1600 Hrs. Board		
02		in special train. Departure to Ayodhya at 1700 hrs. Hi		
		Tea & Dinner onboard.		
		Overnight Train Journey.		
	Ayodhya- Varanasi	Morning Tea on board. Transfer to the Hotels. Check		
Day		In followed by Breakfast. Wash n Change at the Hotel.		
03		Post Lunch proceed to visit Ram Janmabhoomi		
		Temple & Hanuman Garhi. Post darshan visit Ram ki		

		Paidi followed by evening aarti at Saryu Ghat. Drop at Ayodhya Cantt Rly station to board Train. Dinner onboard. Departure for Varanasi. Overnight journey.
Day 04	Varanasi- Agra	Arrival Varanasi Station in the early morning. De board the train and proceed to Hotel for Wash n Change & breakfast. Visit Sarnath and Mueseum. Lunch. Post Lunch visit Kashi Vishwanath Temple and evening witness Ganga Aarti on boat.Drop at Varanasi Station for journey to Agra Cantt. Dinner onboard. Overnight train Journey to Agra.
Day 05	Agra- Ahmadabad	Morning Tea & Breakfast on board. Arrival at Agra Cantt station. Proceed to visit Taj Mahal. Lunch at Suitable Place. Drop back to the Railway Station. Train departs for Ahmadabad at 1600 Hrs. Hi Tea, Dinner on board. Overnight Train journey.
Day 06	Ahmadabad	Morning Tea, Breakfast onboard. Arrival at Ahmadabad railway station at 0800 hrs. Proceed for the Hotel. Check In. Post Lunch proceed for the visit of Sabaramati Aashram & Adhlej Step Well. Drive past Sidi Saiyad Mosque & River Front. In the evening drop back to the Hotel. Dinner and overnight Stay at Ahmadabad.
Day 07	Ahmadabad – Modhera – Patan- Dwarka	Morning after leisurely Breakfast at Hotel. Checkout and Proceed to Patan (130 KMs) at 0800 hrs. Visit Rani Ki Vav at Patan. Lunch at suitable place. Further proceed to Modhera (35 Km). Visit Sun temple at Modhera. Drop at Viramgam Railway station (60 Km) and Board the train. Hi Tea and Dinner on board. Train departs of Dwarka. Overnight journey.
Day 08	Dwarka- Ekta Nagar	Morning Tea & Breakfast on board .Arrive Dwarka railway station. Transfer to the Hotel for Wash n Change. Visit Dwarkadhish temple. Lunch at suitable place. Post Lunch visit Nageshwar Jyotirlinga and Beyt Dwarka. Drop at Okha Railway station and board the train. Dinner onboard. Overnight Train journey.

Day 09	Kevadiya (Ekta Nagar)	Morning Tea, Breakfast & Wash n Change on board. Train arrival at EKNR at 1100 Hrs. Upon arrival visit to Valley of flowers and scenic view of Sardar Sarovar Dam. Lunch at Suitable place. Post lunch proceed for the visit Statue of Unity (World's tallest Statue). Drop back to Ekta Nagar Railway station. High – tea & Dinner Onboard. Train departs for Ajmer at 1800 hrs. Overnight journey to Ajmer.
Day 10	Ajmer-Delhi	Morning Tea & Breakfast on board. Upon arrival proceed to Pushkar. Arrive Pushkar and proceed for wash n Change at the hotel. In afternoon check-out followed by lunch. Post Lunch proceed to visit Pushkar Lake and Brahma Temple at Pushkar. Evening return to Ajmer. Proceed for the visit to the Shrine of Khwaja Moinuddin Chishti. Drop back to Ajmer Railway station. Dinner onboard. Overnight train Journey.
Day 11	Delhi	Morning Tea, Breakfast & wash and change on board. Arrival Delhi Safdarjung Railway Station. Proceed to visit to Qutub Minar. Post visit proceed to hotels for check in followed by lunch. In the evening Group proceed for the visit to Akshar Dham temple. Drop back to the Hotel. Dinner and overnight stay.
Day 12	Departure	Breakfast at the Hotel. Lunch. Check Out and drop at IGI T3 Airport for catching return flight. Tour Ends.

PER PERSON PACKAGE PRICE (In INR):

Class	Single	Double	Triple	Child With Extra Bed
AC I	2,02,290/-	1,71,925/-	1,67,585/-	1,53,950/-
AC II Tier	1,80,105/-	1,49,735/-	1,45,400/-	1,31,765/-

PACKAGE INCLUSIONS OF PRAVASI BHARATIYA EXPRESS TOUR (OPTION II):

- ♣ Airport Pick up & Drop from IGI T3 Airport (Pre Tour & Post Tour)
- ♣ Rail transport by Bharat Gaurav Deluxe AC Tourist Train
- ♣ Accommodation & Wash n Change in 4 star Category Hotels as per the itinerary.
- ♣ Meals All on board and off board meals as per the itinerary
- ♣ Road transport by air conditioned 2 x 2 Deluxe Coaches
- On board security arrangements
- Onboard Housekeeping services
- Licensed tourists guides at the Monuments.
- Entry fees at the Monuments
- ♣ Services of IRCTC Tour Manager throughout the tour.

